

STUDENT MEAL CHARGE POLICY

All Students:

1. When a student's account balance falls below \$6.00, a low balance letter will be mailed.
2. The parent or guardian will be notified by email or phone once the balance is \$0 or below and the account has been "charged" a meal.
3. The parent or guardian will continue to receive an email or phone call regarding the negative meal account balance until the account is brought current or a meal application has been received and arrangements have been made to pay on balance.
4. There will be no stamping of students hands, no charge limit on student meal accounts, and no denying or removing a meal from any student for any reason.
5. Students can continue to make purchases with cash while their account has an outstanding balance.
6. The Titan Family Portal (<https://family.titank12.com>) will continue to be promoted as an online solution to outstanding balance oversights as well as an avenue to apply for the free/reduced meal program.
7. If the food service staff is unable to contact the parent or guardian, if the parent or guardian fails to make their account current, or a meal application is not returned, the incident is to be reported to the district office food service department and/or principal for assistance.